Health
Budgets &
Financial
Policy

TMA
Uniform
Business
Office

DECIPHERING YOUR TPOCS ERROR REPORT

16 August 2011 @ 0800 – 0900 EDT

18 August 2011 @ 1400 – 1500 EDT

From your computer or Web-enabled mobile device **log into: http://altarum.adobeconnect.com/ubo**. *Enter as a guest*, **then enter your name** *plus your Service affiliation (e.g., Army, Navy, Air Force)* **for credit from your Service.**
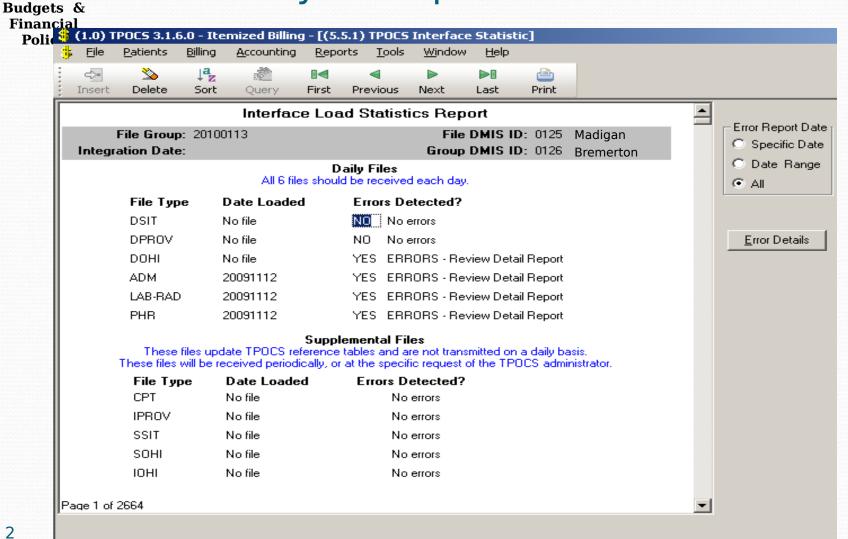
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Health Budgets & Financial Policy

Daily File Upload Status

(1.0) TPOCS 3.1.6.0 – Itemized Billing – [(5.5.1) TPOCS Interface Statistic]

File | Patients | Billing | Accounting | Reports | Tools | Window | Help

Insert | Delete | Sort | Query | First | Previous | Next | Last | Print

Interface Load Statistics Report

| File Group: 20100113 | File DMIS ID: 0125 Madigan |
| Integration Date: | Group DMIS ID: 0126 Bremerton |

Error Report Date
- Specific Date
- Date Range
- All

Daily Files
All 6 files should be received each day.

File Type	Date Loaded	Errors Detected?	
DSIT	No file	NO	No errors
DPROV	No file	NO	No errors
DOHI	No file	YES	ERRORS - Review Detail Report
ADM	20091112	YES	ERRORS - Review Detail Report
LAB-RAD	20091112	YES	ERRORS - Review Detail Report
PHR	20091112	YES	ERRORS - Review Detail Report

Error Details

Supplemental Files
These files update TPOCS reference tables and are not transmitted on a daily basis.
These files will be received periodically, or at the specific request of the TPOCS administrator.

File Type	Date Loaded	Errors Detected?
CPT	No file	No errors
IPROV	No file	No errors
SSIT	No file	No errors
SOHI	No file	No errors
IOHI	No file	No errors

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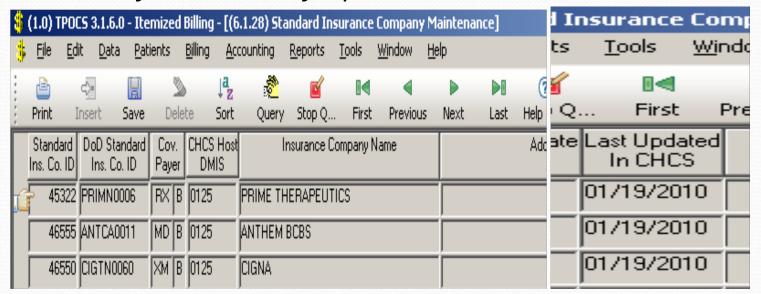# Daily File Upload Status

- File Group-
  - One for 'every-day' 365 Every Year
- Daily Files-
  - DSIT DPROV DOHI
    - Three Daily Files for All Sites on CHCS Host
  - ADM LAB-RAD PHR
    - Three Daily Files for Your Site Only
- Supplemental Files
  - As requested or updates from CHCS
- Miscellaneous
  - Date Loaded- No File or Random Date
  - All Daily- "No File" and "No Errors" = Upload Error

DSIT Error

- No errors received for DSIT (for our site)
- Need to Verify Insurance Updates from CHCS
  - Standard Insurance Company Maintenance
    - Double click 'Last Updated In CHCS'
    - May not be daily updates

DPROV Error

- No errors received for DPROV (for our site)
- Need to Verify Provider Updates from CHCS
  - Provider Maintenance
    - Double click 'Entry Date'
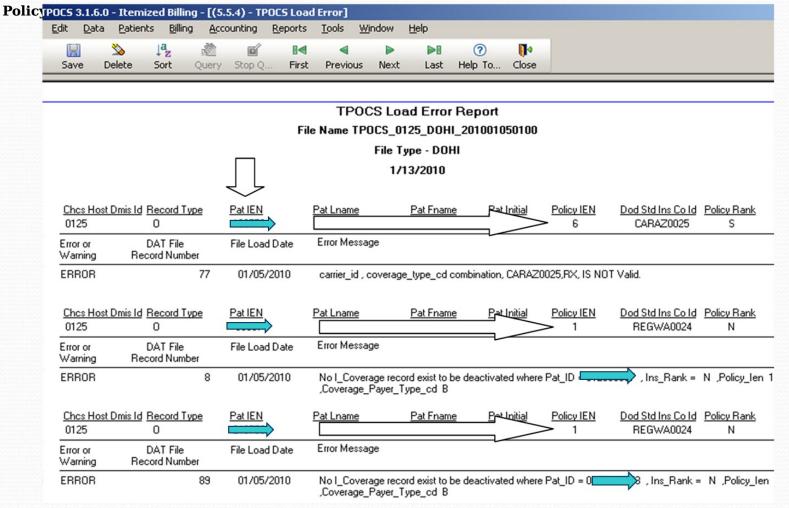   - May not be daily updates

Specialty	Provider Specialty Description	Provider NPI	Type	Prov EDI Pin	Entry User	Entry Source	Entry Type	Entry Date	Inactive Date
582	STUDENT, OTHER (NOT MEDIC				TPCUSER	CHCS	INSERT	01/21/2010	00/00/0000
001	FAMILY PRACTICE PHYSICIAN	1962542365	1		TPCUSER	CHCS	INSERT	01/21/2010	00/00/0000
000	GENERAL MEDICAL OFFICER				TPCUSER	CHCS	INSERT	01/21/2010	00/00/0000

DOHI Error

TPOCS 3.1.6.0 - Itemized Billing - [(5.5.4) - TPOCS Load Error]

Edit Data Patients Billing Accounting Reports Tools Window Help

Save Delete Sort Query Stop Q... First Previous Next Last Help To... Close

TPOCS Load Error Report
File Name TPOCS_0125_DOHI_201001050100
File Type - DOHI
1/13/2010

Chcs Host Dmis Id	Record Type	Pat IEN	Pat Lname	Pat Fname	Pat Initial	Policy IEN	Dod Std Ins Co Id	Policy Rank
0125	O					6	CARAZ0025	S

Error or Warning	DAT File Record Number	File Load Date	Error Message
ERROR	77	01/05/2010	carrier_id , coverage_type_cd combination, CARAZ0025,RX, IS NOT Valid.

Chcs Host Dmis Id	Record Type	Pat IEN	Pat Lname	Pat Fname	Pat Initial	Policy IEN	Dod Std Ins Co Id	Policy Rank
0125	O					1	REGWA0024	N

Error or Warning	DAT File Record Number	File Load Date	Error Message
ERROR	8	01/05/2010	No I_Coverage record exist to be deactivated where Pat_ID = , Ins_Rank = N ,Policy_Ien 1 ,Coverage_Payer_Type_cd B

Chcs Host Dmis Id	Record Type	Pat IEN	Pat Lname	Pat Fname	Pat Initial	Policy IEN	Dod Std Ins Co Id	Policy Rank
0125	O					1	REGWA0024	N

Error or Warning	DAT File Record Number	File Load Date	Error Message
ERROR	89	01/05/2010	No I_Coverage record exist to be deactivated where Pat_ID = 0 , Ins_Rank = N ,Policy_Ien ,Coverage_Payer_Type_cd B

DOHI Errors

Health
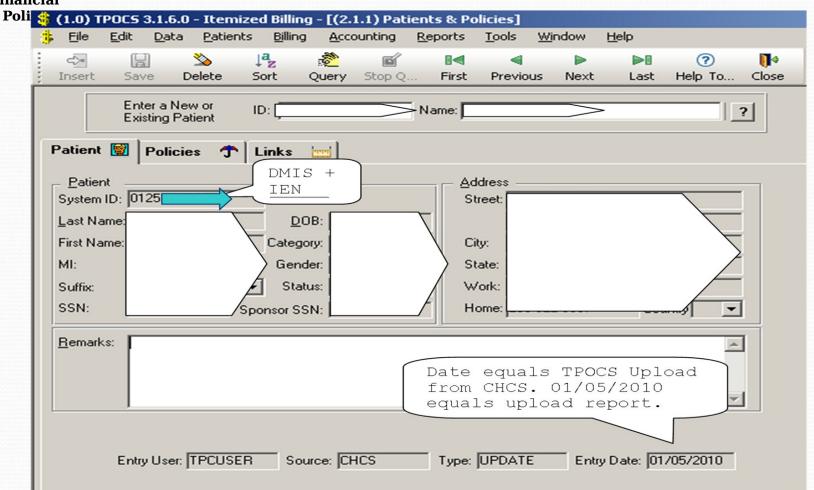Budgets &
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- Pull-up Patient with 'Pat IEN'
  - TPOCS- Query 'System ID' with Host DMIS ID + IEN
  - CHCS- ` + IEN ( ` is to the left of the 1)
- Policy Rank
  - 'N'- Disregard, TPOCS does not update Non-ranked
  - 'P' 'S' 'T'- Research
    - Pull-up in TPOCS and Verify it crossed-over; usually does
    - Carefully choose your HIC IDs and Type Codes
- CHCS PII
  - Update Policy and enter through all fields
  - Look for anything out of place

DOHI Error Sample

DOHI Error Sample
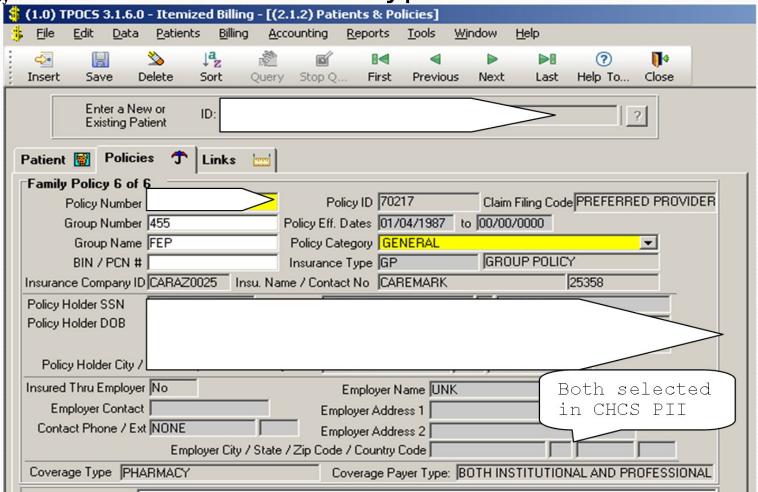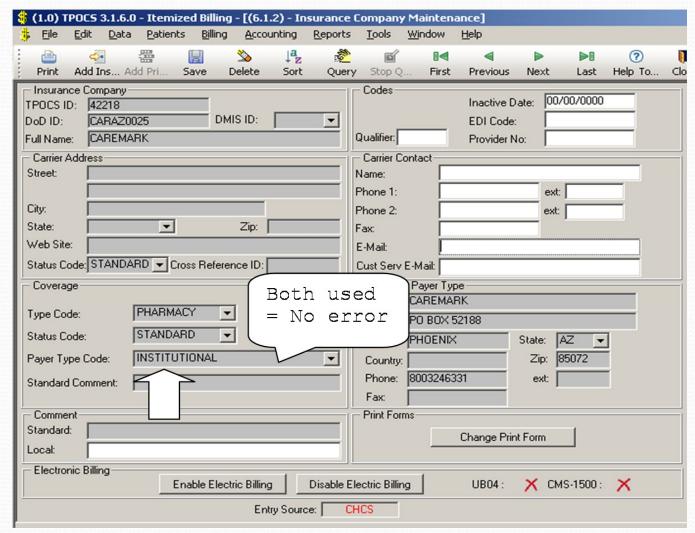## Error was due to 'type code combination'

DOHI Error Sample

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ADM Error

Error received – Diagnosis not in ICD-9 file

TPOCS Load Error Report

File Name TPOCS_0125_0126_ADM_201001070001

File Type - ADM

1/11/2010

CHCS HOST DMIS ID	RECORD TYPE	PATIENT IEN	APPOINT STATUS TYPE	APPOINT IEN	APPOINT DATE	TREAT DMIS ID
Patient Name:						
0125	E		2		200912181535	0126

Error or Warning	DAT File Record Number	File Load Date	Error Message
ERROR	8	01/07/2010	DIAGNOSIS_CODE_2, 493.02, was not active on the APPOINT_DATE, 18-DEC-2009
ERROR	8	01/07/2010	DIAGNOSIS_CODE_CHIEF_COM, 493.02, was not active on the APPOINT_DATE, 18-DEC-2009
ERROR	8	01/07/2010	Parent encounter record has not been inserted successfully, therefore this P record cannot be processed
ERROR	8	01/07/2010	Parent encounter record has not been inserted successfully, therefore this P record cannot be processed

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ADM Error Fix
Update Diagnosis Code with Extender Code

Step 1- Query

Diagnosis Code	Diagnosis Description	Occ Code Required	Begin Date	End Date	Published Date
LIKE 493%		☐			
		☐			

Step 2- Choose first diagnosis for date range

493.02	EXTRINS ASTH W XACERBAT,MILD	☐	10/01/2005	09/30/2006	08/25/2006
493.02	EXTRINS ASTH W XACERBAT,MILD	☐	10/01/2006	09/30/2007	10/20/2006
493.02 0	EXTRINS ASTH W XACERBAT,UNSPEC	☐	10/01/2008	09/30/2018	10/28/2008
493.02 1	EXTRINS ASTH W XACERBAT,MILD	☐	10/01/2007	09/30/2008	10/17/2007
493.02 1	EXTRINS ASTH W XACERBAT,MILD	☐	10/01/2008	09/30/2018	10/28/2008

Step 3- Remove extra digit and space; Save

493.02	EXTRINS ASTH W XACERBAT,MILD	☐	10/01/2005	09/30/2006	08/25/2006
493.02	EXTRINS ASTH W XACERBAT,MILD	☐	10/01/2006	09/30/2007	10/20/2006
493.02	EXTRINS ASTH W XACERBAT,UNSPEC	☐	10/01/2008	09/30/2018	10/28/2008

ADM Error

Invalid ICD-9 Code

TPOCS Load Error Report

File Name TPOCS_0125_0126_ADM_201001150001

File Type - ADM

1/20/2010

RECORD TYPE	PATIENT IEN	APPOINT STATUS TYPE	APPOINT IEN	APPOINT DATE	TREAT DMIS ID
E		2	3	201001111515	0126

AT File ord Number	File Load Date	Error Message
25	01/15/2010	DIAGNOSIS_CODE_2, 779.34, IS NOT Valid

$ (6.1.12) Diagnosis Code Maintenance

Diagnosis Code	Diagnosis Description	Occ Code Required	Begin Date	End Date	Published Date
779.3	NB FEEDING PROBLEMS	☐	10/01/2008	09/30/2018	10/28/2008
779.3	FEEDING PROBLEMS IN NEWBORN	☐	05/01/2003	09/30/2003	05/14/2003

ADM Error Fix

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Entering New Verified ICD-9 Code

Step 1- Query ICD-9 Code

(6.1.12) Diagnosis Code Maintenance					
Diagnosis Code	Diagnosis Description	Occ Code Required	Begin Date	End Date	Published Date
779.3	NB FEEDING PROBLEMS	☐	10/01/2008	09/30/2018	10/28/2008

Step 2- Click Insert Icon

(6.1.12) Diagnosis Code Maintenance					
Diagnosis Code	Diagnosis Description	Occ Code Required	Begin Date	End Date	Published Date
		☐	00/00/0000	00/00/0000	00/00/0000
779.3	NB FEEDING PROBLEMS	☐	10/01/2008	09/30/2018	10/28/2008

Step 3- Type in **VERIFIED** information & Save (Keep copy)

(6.1.12) Diagnosis Code Maintenance					
Diagnosis Code	Diagnosis Description	Occ Code Required	Begin Date	End Date	Published Date
779.34	NB FAILURE TO THRIVE	☐	10/01/2009	09/30/2018	01/21/2010
779.3	NB FEEDING PROBLEMS	☐	10/01/2008	09/30/2018	10/28/2008

ADM Error

- Shows already billed
  - Visit already billed; crossed via CCE

Lab-Rad Error

- Co-Path Error
  - Pull up in CHCS Lab; print report with code

PHR Error

Common errors after pharmacy cancels script

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First Error- We never billed, unsure if crossed over


```
20 Oct 2009@0832    1         COMPLETE                NAVAL HOSPITAL B TLD
Remarks: <Communication With PDTS Complete>
Comment

20 Oct 2009@0832    1         DISPENSED               NAVAL HOSPITAL B TLD
Remarks:
Comments:

12 Jan 2010@0811    1         PDTS REVERSAL           NAVAL HOSPITAL B RAW
Remarks: <Pharmacist Consulted, Other Source: Prescription Not Filled>
Comments: <Prescription Reversal Transmitted to PDTS>

12 Jan 2010@0811    1         CANCEL                  NAVAL HOSPITAL B RAW
Remarks: Authorizing Provider:              / RX NOT DISPENSED
Comments: DC
```

Second and Third Error- Refill reversed, but came across already

```
02 Jan 2010@1920    2         TRANSMIT                ACS ANNEX REFILL ACS
Remarks: <Prescription message transmitted to PDTS for processing>
Comments: Transmitted by GIS on 02 Jan 2010@1920

02 Jan 2010@1924    2         COMPLETE                ACS ANNEX REFILL IB
Remarks: <Communication With PDTS Complete>
Comments:

12 Jan 2010@1606    2         REMOVE REFILL           ACS ANNEX REFILL TLD
Remarks: Refills incremented to 1 of 1
Comments: RTS

12 Jan 2010@1606    2         PDTS REVERSAL           ACS ANNEX REFILL TLD
Remarks: <Pharmacist Consulted, Other Source: Prescription Not Filled>
Comments: Remove Refill
```
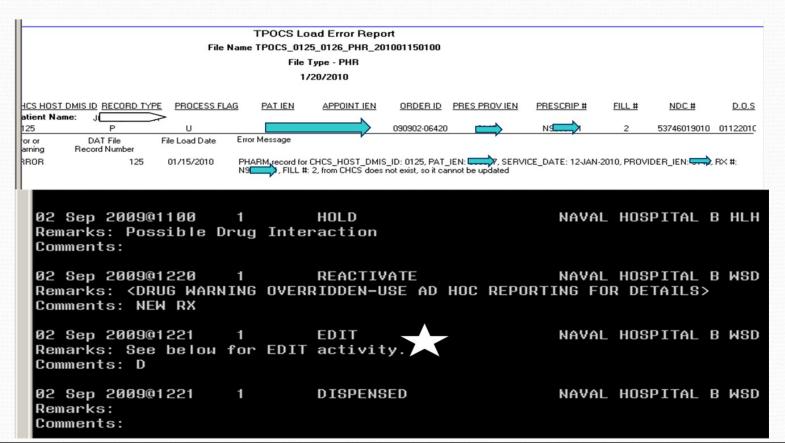
Second and Third Error- Crossed on Entry date 01-05-2010

Select Bills Date on bill 01-02-2010

Number	Description	Qty	Cost	Total	Rev
68180048003	SIMVASTATIN 40 MG TABLET	90	4.18	0.00	250
Rx	Qual: 1 Date: 01/02/2010 Days: 90 Fill no: 2 DUR/PPS Cd:				
64764030115	ACTOS 30 MG TABLET	90	7.94	0.00	250
Rx NS	Qual: 1 Date: 01/02/2010 Days: 90 Fill no: 2 DUR/PPS Cd:				

Ready   Row 1 of 1   Outpatient   YGUERRE   1-20-10 13:0

PHR Error

- Common error, lost revenue if not captured.
  - Usually occurs on internal scripts with an 'EDIT'.
  - Initial and refills will not cross-over into TPOCS.

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Questions?

Please contact the UBO Helpdesk if you have any questions or concerns at (703) 575-5385 or UBO.helpdesk@altarum.org.